

# Communication with patients

General rules of human interaction applies also here

Psychiatric patient = human being → they can be often more sensitive to perceptions and you have to choose your words carefully

1. Respectful tone 2. Make him comfortable e.g. offering a glass to drink 3. open-ended vs closed questions (think of acute manic phase) 4. Empathy 5. Contingency plans (first aid, hospitalization, emergency medication)